



2024



**Name:**

Patrick Dolan

**What year did you start working at FRES?**

2015 at Penn, on campus since 2007.

**Have you worked at Penn in any prior roles?**

Yes, I was hired as the Facilities Director at Steinberg Conference Center in 2007. I was employed by Aramark, who manages the conference center.

**Job title (and brief description of what you do at FRES):** Area Manager- serve as liaison between FRES and the University community for facilities related issues. Maintain and develop strong customer relations while managing multiple priorities and developing acceptable service levels. Maintain customer/vendor contact within designated area; including but not limited to, preparing and maintaining an in-depth understanding of building level expense/purchase detail; preparing statement of work for facility maintenance, service, and minor repair projects; providing high level cost estimates for projects; manage O&M contracted services; and working with customer to develop/manage their current and long term needs.

### How does what you do at FRES move Penn, the city, or our region forward?

I take great pride working at Penn and being able to play a small part in the incredible experiences across this university. From the lifesaving medical advances in our health system, and the wonderful schools and centers that shape our current and future leaders, I come to work every day with an amazing sense of accomplishment being a part of this great university!

### What is your proudest achievement, personally or professionally?

My proudest achievement is my incredible family. I have 4 beautiful children that I am extremely thankful for. Shannon 34, Patrick Jr. 27, Braydon 15, and Riley 10. I am also proud to say that I have raised a member of the USMC. Patrick Jr is currently a Sergeant in his 8<sup>th</sup> year with the Marines.

### What three words best describe yourself?

Outgoing, Energetic, and empathetic.

### What is your best habit? ...or best hidden talent?

I have been a part time bartender for over 30 years.

### Who is your favorite hero (fictional or real life)?

My parents.

### What is your most favorable characteristic or trait?

I always find the positive in any situation.

### What talent or power would you most like to have?

To bring back all the family members that have passed away.

### What are your favorite things to do in your free time, outside of work?

I love spending time with my 2 youngest children Braydon and Riley. They are on 5 ice hockey teams between them and that consumes most of our time. Riley also does tap, jazz, and ballet and Braydon is on 2 golf teams.